

New Client Intake Form

Company Name

Site Contact Name

Site Phone Number

Site Contact Email

Site Address

City

Zip

Do you require a PO#

Reseller Permit

YES / NO if yes, attach copy

Billing Contact Name

Billing Phone Number

Billing Email Address

Billing Address

City

Zip

Payment Terms

Net-30

Contract Disclosure

By signing, I agree to all terms listed below:

Payment Note - Credit card payments over \$1,500 will incur a 3.5% transaction fee.

I- Customer is aware and agrees that unknown defects may be present in the existing plumbing, and holds Company harmless for discovery thereof. Such defects include, but are not limited to: Existing illegalities; Improper or defective plumbing Damaged or defective lines, pipes, or traps; Any other condition which may adversely affect Company's work.

II- Customer is responsible for providing property boundary markers and obtaining access required through other properties for Company's use during the course of Company's work. Customer agrees to hold Company harmless from all risks thereof.

III- Customer shall at its expense perform all acts required for Company to perform it's work in a safe, efficient environment, including but not limited to: A. Preventing entry on the work site by children or animals; B. Providing insurance for all materials or equipment left on the work site during the course of work; C. Notifying any neighbors and securing their permission when Company's work may cause an interference to such neighbors. Customer hereby indemnifies and holds harmless Company from any and all liabilities as a result of the work done on the Customer's behalf.

IV- Customer agrees to protect or remove all property, both inside and out, including but not limited to: A. Furniture and carpeting; B. Plants and shrubs; C. Any other item which may be at risk due to Company's work. Customer hereby indemnifies and holds harmless Company from any and all damage to or liability for personal or real property of Customer or any third party.

V- ESTIMATES Estimates are non-binding and are based on information provided and obtained prior to a project beginning. The actual cost of the estimate may change during the course of work based on unknown conditions discovered during the course of work, for example excessive rocks or boulders, underground tanks, unmarked utility or irrigation lines, tree roots, discovery of asbestos, mold or rodents, rotted floors or structure, mismatched piping in home, etc. Prior to any change of cost, the client will be notified and will need to authorize any additional work before scope of work can progress further.

VI- LIMITED WARRANTY

A. Warranty The Company warrants its work to be free from defects of materials and workmanship for the time period of one year. Company will remedy and such defects within a reasonable time and during normal business hours. Warranty repair service must be obtained by calling the Company's telephone number stated on the face hereof and referring to the invoice number and the date of service on this invoice. This Warranty extends only to the Customer and does not extend to others.

Main line stoppages have a 90-day warranty if a sewer scope was performed. Branch line stoppages have no warranty. The customer indemnifies and holds harmless Proline Plumbing against any damage to pipes when a snake or hydrojetter is used.

B. Exclusions and Limitations 1 All conditions including but not limited to those above listed items under I above. 2 Defects caused by mistreatment or neglect. 3 Defects from intervening causes. 4 Defects caused by acts beyond the control of Company, including but not limited to Acts of God. 5 Any alteration of our work by person/another contractor will void warranty

Company shall not be liable for incidental, consequential or other damages as a result of the work done hereunder, and the Customer's sole remedy is the right to repair or replace defective materials and/or workmanship. No other warranties, either expressed or implied are made, unless otherwise required by the provisions of applicable law.

Your property may contain private utilities that may not be marked by 811 Locate. Proline will not be responsible for the marking or any damage that may occur during the job to any private utilities. The customer is encouraged to call a private utility locator to ensure that the utilities outside of the right of way are accurately marked.

VII- ATTORNEY FEES If any suit or action is filled by any party to enforce this agreement, including but not limited to an action to collect any past due sums required to be paid by the terms of this agreement, the prevailing party shall be entitled to recover reasonable attorney fees incurred in the preparation and prosecution or defense of such suit or action as fixed by the trial court, reasonable attorney fees as fixed by the appellate court.

VIII- VENUE This agreement shall be governed by and construed in accordance with the laws of the State of Washington. If any suit or action is filed by any party to enforce this agreement or otherwise with respect to the subject matter of this agreement, venue shall be in the Federal or State courts of Clark County, Washington.

IX- ENTIRE AGREEMENT This document contains the entire agreement between the parties and oral representations shall not bind either party. All signatures of Customer bind it jointly and severally, along with their heirs, survivors, representatives, agents and assigns.

X- PAYMENT TERMS Payment is due at the time listed under payment terms. If payment is not made at that time, a delinquency charge equal to 5% of the outstanding balance is due, in addition to the outstanding amount. Thereafter, if not so paid, a delinquency charge equal to 1.5% per month will be added to the unpaid balance until paid. No extension of credit is offered, intended, or should be implied by the terms of this agreement.

I HAVE THE AUTHORITY TO ORDER THE ABOVE WORK AND DO SO AS OUTLINED ABOVE. IT IS AGREED THAT THE SERVICE PROVIDER WILL RETAIN RIGHTS TO ANY MATERIALS FURNISHED AND INSTALLED UNTIL FINAL AND COMPLETE PAYMENT IS MADE. IF FULL COMPENSATION IS NOT MADE AS AGREED, THE SERVICE PROVIDER HOLDS RIGHT TO REMOVE SAID FURNISHED MATERIALS AND WILL BE HELD HARMLESS FOR ANY DAMAGES RESULTING FROM THE REMOVAL THEREOF.

Signature Title Date